

# AARDWOLF

**BULLETIN**

MDDI (P) 004/02/2025

A Biannual Publication of Aardwolf Pestkare (S) Pte Ltd | January – June 2026

## AARDWOLF OPEN HOUSE POST-RENOVATION – A FAMILY CELEBRATION

We are excited to announce that our first Aardwolf Open House following our recent renovation was a resounding success! The event welcomed employees and their family members, turning it into a warm and family-friendly celebration.

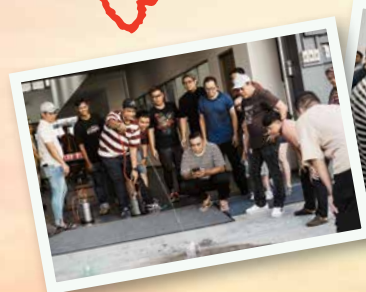
Guests were able to explore our **newly expanded canteen**, now able to **accommodate over 100 people comfortably**, offering a spacious and inviting area for dining, conversations, and gathering together. In addition, our **new private meeting areas** were showcased, giving teams dedicated spaces for discussions, collaboration, and focused sessions.



The Open House provided an opportunity for employees and their families to see firsthand the upgrades we've made to support both comfort and productivity. Visitors enjoyed guided tours, shared conversations with our team members, and explored the enhanced facilities, creating memorable moments for adults and children alike.

We sincerely thank all employees and their families for joining us and making this milestone truly special. Your presence brought life and energy to our new spaces, reinforcing the sense of community that makes Aardwolf unique.

Looking ahead, we are excited to continue enhancing our environment to support both work and community engagement, and we look forward to welcoming more employees and their families to enjoy our upgraded facilities in the future.





# CONGRATULATIONS TO OUR 2025 ES STAR AWARD WINNERS!

We're proud to celebrate our five outstanding ES Star Award winners for 2025 – Ramlan bin Mustapa, Hafiz bin Sulaiman, Wiliawaty, Nordinigh bin Ismail, and Muhammad Nur Sharul bin Seleman – recognised for their exceptional dedication, professionalism, and teamwork.

Their hard work and positive attitude continue to make a difference every day.

The five awardees received their awards during the 2025 presentation ceremony, held in conjunction with the Clean and Green Singapore (CGS) Day celebrations.

Congratulations once again to our 2025 stars on this well-deserved recognition!

Wiliawaty



Nordinigh



Hafiz



Ramlan



Sharul

Special thanks to NEA for providing these photos.





# AARDWOLF DAY 2025

Aardwolf Day 2025 brought together 38 professionals from the Government Agency, Education, Food & Pharmaceutical and Food & Beverage sectors for an engaging half-day event focused on "Industry Insights on Food Safety & Pest Management".

Held on 29 October 2025 at 26 Third Lok Yang Road, the event provided attendees with valuable knowledge, practical strategies, and opportunities to connect with fellow industry peers.

After a networking lunch, participants were welcomed by Managing Director Lily Lim, followed by a series of insightful presentations. Ms Neliza Fitri, Managing Director from Socotec Certification shared essential guidance on passing food safety audits, while Entomologist Calvin Wong highlighted the significant impact of tiny insects on the food supply chain. Our Service Manager, Fauzee Othman provided an overview of the Environmental

Sanitation Regime, and our last keynote speaker, Mr Alan Lai introduced innovative food fingerprinting technology.

The afternoon continued with an interactive game session, an equipment showcase led by Aardwolf's service supervisors, and ended with a panel discussion and Q&A segment.

Aardwolf Day 2025 concluded with positive engagement and renewed commitment from attendees toward strengthening food safety standards and pest management practices across their organizations.





# DR. HU REPRESENTS AARDWOLF PESTKARE AT PESTWORLD 2025 IN ORLANDO, U.S.

From 21 to 24 October 2025, Dr. Hu represented Aardwolf Pestkare at PestWorld 2025 in Orlando, Florida. PestWorld is the largest gathering of pest management professionals held each year in the world. This event drew 4,400 attendees.

Dr. Hu shared that PestWorld 2025 showcased cutting-edge technologies including AI-filtering systems that reduce false alerts, Automated pest counts for greater efficiency, and Species-level identification for flying insects. These intelligent solutions will help to enhance accuracy.

Beyond the exhibition halls, Dr. Hu was invited to present at the Orkin International Meeting, where he spoke on the importance of quality support in pest management for food facilities. The meeting, led by Matt Turek (Division President), gathered more than 30 delegates from 14 countries spanning the America, Asia, Africa, and Europe. The delegates shared their views, raised questions and engaged in meaningful discussions.

And of course, no trip to Orlando would be complete without sampling the local favourites! Dr. Hu enjoyed the legendary Estate Burger and Piston Onion Rings at Ford's Garage, one of the city's most iconic dining spots. To conclude his adventure, Dr. Hu embarked on the world's longest nonstop flight back to Singapore, covering 15,349 km and nearly 19 hours in the air!

Dr. Hu's participation at PestWorld 2025 reflects Aardwolf Pestkare's dedication to staying at the forefront of pest management innovation.



Division President, Matt Turek



Dr. Ronald Harrison, Dulmaa Bayar-Erdene, Orgilmaa Bargaid and Dr. Hu



Emily Applegarth, Paiv, Inc.



Finn Toennessen, Microshare, Inc., Switzerland



Ivan Leung, Orkin Hong Kong



Juan Rodriguez, BCE, Saudi Arabia



Olympian Chaunte Lowe



Orkin International Reception



Swetalina Das, Ecoman Biotech, Inc.



Yuta Kumagai and Masahiro Yakazu, Ryoden Corporation, Japan



# CELEBRATING 15, 10 & 5 YEARS OF DEDICATION

## 15 Years of Service

**Siti Noorhuda Jasman**  
*Service Control Executive*

A heartfelt congratulations to **Siti** who marks an inspiring 15-year journey with the company. Over the years, she has become a cornerstone of the team – known for reliability, leadership and mentorship.

**Siti's** dedication and professionalism continue to set an example for others to follow and we are deeply grateful for her continued contribution and positive spirit.



## 10 Years of Service

**Hafiz Sulaiman**  
*Service Supervisor*

We also celebrate **Hafiz**, who reaches an impressive 10-year milestone. He has consistently demonstrated excellence, teamwork, and a drive to achieve the best outcomes.

Throughout the years, **Hafiz** has played a key role in South Team and remains a valued part of our success story.



## 5 Years of Service

**Suhaili Sulaimi**  
*Senior Service Controller*  
**Mohammad Yunos Safuan**  
*Foreman*  
**Jamil Sarib**  
*Senior Technician*

Rounding out this year's celebration are three remarkable team members **Suhaili Sulaimi**, **Mohammad Yunos Safuan** and **Jamil Sarib**.

Their enthusiasm, commitment, and teamwork have made a lasting impact across their respective roles and each of them has contributed in meaningful ways to our shared growth and success.

Here is to many more years of success, teamwork, and excellence together!





# ARE BOOKLICE DANGEROUS TO HUMANS?

The wet months from December to January in Singapore are ideal for the growth of booklice. During this period, sudden “blossoms” of booklice where hundreds of these tiny insects appear on walls are not uncommon. This naturally raises concerns about whether booklice are dangerous to humans.

The good news is that booklice are neither poisonous nor venomous. However, their presence is an indicator of deeper issues related to mould growth.

## What Are Booklice?

Despite their name, booklice are not true lice. Real lice feed on warm-blooded creatures, not literature. Booklice also do not eat paper. Instead, they feed on microscopic moulds, fungal spores, starchy paste and glue of book bindings and wallpaper in humid conditions. Booklice earned their name because they are frequently found on mouldy books.

They are very small, around 1 to 2 mm in length, with colour ranging from colourless to grey or light brown. While all species possess wing tissues, most indoor species do not develop fully functional wings. Some species are solitary, while others are communal, forming small groups of adults and nymphs.

Booklice belong to the order Psocodea, which includes both the non-parasitic barklice and booklice (formerly Psocoptera) as well as parasitic lice. The “ptera” referring to “wing” and the “psoc” referring to the chewing mouthparts of these insects.

## Why Do They Appear?

Having many booklice indicates high humidity which encourages mould growth for the booklice to feed on.

## How To Eliminate Booklice Infestations?

To manage and prevent booklice activity, focus on controlling humidity and reducing moulds:

- ✓ **Wipe** and clean any visible moulds.
- ✓ **Paint** walls with anti-fungal paint.
- ✓ **Sun-dry** the affected items.
- ✓ **Store** items in air-conditioned rooms at or below 60% relative humidity. Booklice will perish within a week under such conditions.
- ✓ **Use** dehumidifiers to maintain low moisture levels.
- ✓ **Monitor** humidity with a hygrometer and reduce relative humidity at or below 60%.



*Lachesilla*



*Liposcelis*



*Trogium*

